



Santorini
MOZAMBIQUE

Terms & Conditions 2023

TERMS & CONDITIONS -BOOKING POLICY

- A 25% Refundable deposit is required within 2 weeks of confirming a reservation
- Final payment will be required 45 days prior to arrival
- For bookings made less than 45 days prior to arrival, full payment is required within 7 days of making the reservation

GENERAL BOOKING TERMS AND CONDITIONS

- Failure to remit payment on due dates will result in the cancellation of a booking and our cancellation policy will apply
- All major credit cards are accepted
- Rates are quoted in US Dollars. Should payments be made in a currency other than USD, the exchange rate on the day of payment will apply
- The property will not be held liable for any exchange rate fluctuations
- Agents are responsible for the full bank charge amounts that are payable for international transfers into our account
- Visitors are recommended to check with their Foreign Offices, Consular section and travel agent for current visa requirements, travel, health and safety advice

CANCELLATION CHARGES

- Cancellation at 45 days or less prior to arrival will attract a 100% cancellation fee

REFUNDS

- No refunds for late arrivals or early departures
- Guests should have travel insurance to cover costs incurred due to unforeseen events

Villa Santorini Ltd reserves the right to take compassionate circumstances into account. Any refunds due will be remitted less any bank charges incurred by Santorini and a 3% booking fee for the account of the client.



Villa Santorini Sociedade Unipessoal
Bairro 19 de Outubro
Vilanculos
Inhambane
Moçambique
NUIT: 400365032
+258 84 644 3230

BOOKING PAYMENTS

Payments can be effected through the following methods:

*ONLINE PAYMENT VIA OUR PAYMENT GATEWAY: TAB.Travel

You will receive a payment link to the TAB website where the specified amount will be deducted from your credit card after completion of the online payment procedure.

*MANUAL CREDIT CARD PAYMENT VIA OUR PAYMENT GATEWAY: DIRECT PAY ONLINE (DPO)

Villa Santorini Sociedade can process the payment after the completion of the credit card authorization form.

*We accept Visa & Master cards for payment via DPO, Amex cards are not accepted.

*BANK TRANSFER

Please use invoice number as reference when making payments to the bank details provided on the invoice. Payments must be made in US Dollars and a proof of payment emailed to reservations@santorinimozambique.com

BANK DETAILS FOR TRANSFER:

Bank Name: The Mauritius Commercial Bank Ltd

Account Name: Pansy Shell Limited

Bank Address: Sir William Newton Street, Port Louis, Mauritius

USD Account Number: 000445111410

IBAN: MU21MCBL094400044510000USD

Swift Code: MCBLMUMU

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PANSY SHELL LTD RESERVED RIGHTS

In the event that Santorini Mozambique receives an enquiry from a potential guest at any time and that Santorini Mozambique is holding accommodation for another guest of which the deposit on such accommodation has not been fully paid by the guest within the set deadline, Santorini Mozambique reserves the right to inform the guest that either

- (i) the said accommodation will be released immediately or
- (ii) request the guest to promptly pay a non-refundable deposit (equivalent to 25% of the full amount) to Santorini Mozambique.

Please note that a reservation is not confirmed or secured until this deposit requirement has been paid in full. Santorini Mozambique reserves the right, without notice to the Company/guest/group/independent traveller (as applicable) (hereinafter referred to as "the Guest"), to release any accommodation held where the required deposit has not been paid in full within the stated period. Please adhere to all deadlines stipulated in the reservation to avoid the reservation being automatically cancelled without prior notice.

It is the guest's responsibility to have travel insurance to cover costs incurred due to unforeseen events. Kindly note that all visitors to the Santorini Villas are subject to "The Santorini Mozambique Waiver & Indemnity", a copy of which is available on arrival.

Santorini Reservations

+27 (0) 76 941 4951

reservations@santorinimozambique.com | www.santorinimozambique.com



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